

**24 NCAC 06A .0709 FAILED ELECTRONIC FUNDS TRANSFERS**

Where financial transactions are conducted through electronic funds transfers, the Operator shall have security measures and Internal Controls to prevent electronic funds transfer fraud. A failed electronic funds transfer attempt is not considered fraudulent if the Registered Player has successfully performed an electronic funds transfer on a previous occasion with no outstanding chargebacks. Otherwise, the Operator shall:

- (1) temporarily block the Registered Player's Wagering Account for investigation of fraud after five consecutive failed electronic funds transfer attempts within a 10 minute period; if there is no evidence of fraud, the block may be vacated; and
- (2) suspend the Registered Player's Wagering Account after five additional consecutive failed electronic funds transfer attempts within a 10 minute period.

*History Note: Authority G.S. 18C-114(a)(14);  
Previously adopted as Rule 1G-009;  
Eff. January 8, 2024;  
Readopted Eff. March 27, 2024.*